

## **CON 5372-01 Supervised Practicum in Counseling**

Spring 2024 3 credit hours

Counselor Education Program, Department of Counseling and Higher Education School of Education, North Carolina Central University

**Instructor:** Karlesia Montague, Ph.D., NCC, LCMHC, LCAS, CSI

**Office:** School of Education 2125

Office hours: Tuesday 12 pm- 5pm (campus)
Wednesday 8 am- 1pm (virtual, by appointment)

E-mail: kmontagu@nccu.edu Phone: 919-530-5049

Class Location: 2125

Class time: Tuesdays 5-6:30 pm

Triadic as scheduled

WebEx Meeting Room: <a href="https://nccu.webex.com/meet/kmontagu">https://nccu.webex.com/meet/kmontagu</a>

\* If you are visiting during office hours, please email in advance. Or if you want to schedule a virtual meeting or a phone meeting, please email me to set up an appointment. This will help me coordinate student visits and/or meetings.

#### COUNSELOR EDUCATION MISSION STATEMENT

The Counselor Education Program at North Carolina Central University prepares counselors to work with children and adults in a variety of settings. The primary focus of the program is to prepare professional counselors who can promote human growth and development in rural and urban settings. To this end, the program emphasizes increasing awareness, knowledge, and skills in interacting with economically, socially, and culturally diverse populations. The program makes an intentional effort to serve a diverse group of students (diverse across race, gender, age, and ethnicity). A major emphasis of the training is on clinical experiences in partnership with local agencies. These partnerships foster an understanding of multicultural and diverse populations and mastering counseling techniques that promote their empowerment in rural and urban settings. The program aims to develop professional counselors who are agency leaders and advocates for systemic change. Faculty in the program is expected to teach, mentor, provide service to the community, present at local and national conferences and conduct program relevant research.

#### I. COURSE DESCRIPTION

Prerequisites: Phase 2 completion and a B or better in CON 5371. Advanced candidates in counseling will participate in a clinical instructional environment under the supervision of a faculty member. Candidates will receive supervision from a faculty member as they obtain individual and group counseling experience. The practicum is a 100-hour field experience in a mental health, career, or school counseling setting.

## II. METHODS OF INSTRUCTION

This supervision course will be delivered online and makes use of a variety of instructional methods, including but not limited to: class readings, group discussion, case presentations, peer feedback, research presentations.

## III. TEXTS AND OTHER RESOURCES

Required readings will be made available on Canvas throughout the semester. Students should also familiarize themselves with the following websites as resources (descriptions are links):

NCCU Counselor Education Program

American Psychological Association APA Writing Style Page

American Counseling Association

## **Other Suggested Text & Readings:**

American Psychological Association (2020). Publication manual of the American psychological association (7th Edition). Washington, DC: Author

## IV. STUDENT LEARNING OUTCOMES

CON 5372 Student Learning Outcomes (SLOs) The corresponding CACREP standards met in this class are listed here. At the completion of this course:	METHOD FOR OBTAINING OUTCOME	METHOD FOR EVALUATIONOF OUTCOME
Students complete supervised counseling practicum experiences that total a minimum of 100 clock hours over a full academic term that is a minimum of eight (8) weeks. Practicum students complete at least 40 hours of direct service with actual clients that contributes to the development of counseling skills (CACREP 4.Q & 4.R,)	Clinical Placement in approved site	Hour Log, Final Evaluation form
Practicum students have weekly interaction with supervisors that averages one hour per week of individual and/or triadic supervision throughout the practicum by (1)a counselor education program faculty member, (2) a doctoral student supervisor who is under the supervision of a qualified core or affiliate counselor education program faculty member, or (3) a field site supervisor who is working in consultation on a regular schedule with a counselor education program faculty member in accordance with the supervision agreement (CACREP 4.S.1-3.)	Weekly triadic supervision meetings, site supervision meetings	Hour log, attendance, session review forms
Practicum students participate in an average of 1½ hour per week of group supervision on a regular schedule throughout the practicum. Group supervision must be provided by a counselor education program faculty member or a doctoral student supervisor who is under the supervision of a qualified core or affiliate counselor education program faculty member. (CACREP 4.T.1; CACREP 4.T.2.)	Weekly group supervision meetings	Hour log, attendance
Students will apply counseling theory in professional practice with clients who represent ethnic and demographic diversity in their community.	Clinical placementin approved site, readings	Audio recordings with session review forms, case presentation, case note assignment

Students will develop their counseling skills under supervision from a Program faculty member (development is relative and specific to each student).	Clinical placement in approved site; supervision meetings; readings	Audio recordings with session review forms, case presentation, mid-term evaluation and final evaluation
Students will have the opportunity to become familiar with a variety of professional activities and resources, including technology, as part of their practicum and internship. (CACREP 4.D.)	Clinical placement in approved site; group supervision discussions; readings	Log, case note assignment, mid-term and final evaluations
Students will examine the effects of stereotypes, overt and covert discrimination, racism, power, oppression, privilege, marginalization, microaggressions, and violence on counselors and clients. (CACREP 3.B.5.)	Clinical placement in approved site; supervision discussions; readings	Case note assignment, audio recordings with session review forms, case conceptualization
Students will examine strategies for identifying and eliminating barriers, prejudices, and processes of intentional and unintentional oppression and discrimination. (CACREP 3.B.9.)		
Students will be able to identify and describe interrelationships among and between work, socioeconomic standing, wellness, disability, trauma, relationships, and other life roles and factors. (CACREP 3.D.2.)	Clinical placement in approved site; Readings; supervision discussions	Audio recordings with session review forms, case conceptualization
Students will be able to articulate a general framework for understanding and practicing consultation models and strategies. (CACREP 3.E.4.)	Clinical placement in approved site; supervision discussions	Audio recordings with session review forms, case conceptualization
Students will practice interviewing, attending, and listening skills in the counseling process. (CACREP 3.E.9.)  Students will implement case conceptualization skills using a variety of models and approaches. (CACREP 3.E.3.)	Clinical placement in approved site; supervision discussions; readings	Audio recordings with session review forms, role play, case conceptualization
Students will identify suicide prevention and response models and strategies. (CACREP 3.E.19.)		
Students will implement and analyze the efficacy of developmentally relevant and culturally sustaining counseling treatment or intervention plans. (CACREP 3.E.13.)	Readings, direct hours with clients; supervision discussions	Session review forms
Students will develop and monitor measurable goals with clients to support positive counseling outcomes. (CACREP 3.E.14.)	Clinical placement in an approved site; readings; supervision discussions	Goal construction exercise; audio recordings with session review forms; case conceptualization
Students will research and apply evidence-based counseling strategies and techniques for prevention and intervention with their clients/students. (CACREP 3.E.15.)	Supervision discussions; lecture	Bridging research and practice assignment; case conceptualization; audio recordings with session review forms
Students will identify principles and strategies of caseload management and the referral process to promote independence, optimal wellness, empowerment, and engagement with community resource. (CACREP 3.E.17.)	Lecture; supervision discussions	Direct hours on hour log; case conceptualization; audio recordings with session review forms

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Students will identify processes for aiding in their development of a personal model of counseling grounded in theory and research. (CACREP 3.E.21.)	Readings; supervision discussions	Audio recordings with session review forms; case conceptualization
Students will examine the theoretical foundations of group counseling and group work. (CACREP 3.F.1.)	Readings; supervision discussions	Audio recordings with session review forms
Students will examine therapeutic factors of group work and how they contribute to group effectiveness. (CACREP 3.F.3.)	Readings; supervision discussions	Audio recordings with session review forms
Students will examine the importance of research in advancing the counseling profession, including the use of research to inform counseling practice.  (CACREP 3.H.1.)	Group supervision discussion; readings	Bridging research and practice assignment
Students will identify and evaluate the evidence base for counseling theories, interventions, and practices. (CACREP 3.H.2.)		

#### V. COURSE FORMAT AND WEBSITE

This course has weekly, synchronous, meetings on WebEx for group and triadic supervision. Canvas is utilized to submit assignments, and Google Drive is utilized to submit recorded work. The syllabus, assignments, readings, and other materials related to the course can be found on Canvas. Please ensure that you have complete access to the course on Canvas by the end of the first week of class. Ifyou have questions about your Canvas account, please contact the campus Helpdesk at 919-530-7676.

All content is posted or linked on Canvas which is the Learning Management System used by NCCU (http://nccu.Canvas.com). Every student has a username and password issued by the University. You are required to log on to the Canvas system at least once per week in order to view course content which includes lectures from the instructor, supplemental lectures, web links, as well as other content. You are also required to submit assignments via Canvas during the semester. Emailed assignmentswill not be scored. If you have questions about your Canvas account, please call Bb or the ITdepartment at 919-530-7676.

#### VI. COURSE POLICIES:

#### Counseling Department Attendance Policy for Practicum Class

Class attendance, punctuality, and participation are required and necessary to accomplish the goals of the course. Aside from successfully completing the required field experience hours at the designated site, and obtaining regular supervision from the site supervisors, practicum students are also required by CACREP to have weekly group supervision and weekly triadic supervision from the university internship supervisor. Practicum students are expected to attend all scheduled class meetings and may not miss more than 2 class meetings. If a student misses more than 2 practicum class/group supervision meetings, they can be dropped from the course and/or not receive a passing grade for the course.

Each unexcused absence will result in a **50-point deduction** from your participation/attendance grade. **Three absences will result in a failing grade for the course**. In addition, it is expected that all assignments will be handed in on time. Students are encouraged to reach out to the instructor with any questions/concerns and asked to inform the instructor of any potential issues in regard to attendance/participation. Any assignment or homework handed in late will receive reduction in five points for each day late.

## Attendance Verification Policy from NCCU Scholarship and Student Aid

Before Financial Aid is disbursed each semester, NCCU must confirm that you have begun attendance in all of your courses. Your instructor must validate your attendance for each course. Students who do not attend classes during the first two (2) weeks of class will be dropped due to non-attendance. Students must attend at least **one** day to confirm attendance in the course. Students who do not attend before the census date will be dropped. After the census date (the 10th day of class), any student who misses the equivalent of two (2) weeks of class meetings or 13.3% of total instructional time (as set forth below) prior to the determined drop date for the university (as noted in the Academic Calendar) will receive an automatic grade of WA (withdrawal due to lack of attendance) at the point of the withdrawal date. This will be the final grade for the grading period. This grade will automatically be entered by the faculty member teaching the course. Two Weeks of Instruction equates to the following:

M/W/F Classes: 6 total absences

M/W or T/R Classes: 4 total absences

## Classes that meet once a week: 2 total absences

\*Special consideration must be granted if a student has accommodations as required by the Americans with Disabilities Act based on a documented disability or another documented need. Special consideration may be granted if a student is absent or late due to the student's participation in a University-sponsored program or event. See here for additional information: <a href="https://www.nccu.edu/policies/retrieve/41">https://www.nccu.edu/policies/retrieve/41</a>

#### Disposition and Class Participation

As a part of your attendance and participation evaluation, students are graded regarding the following criteria:

- Demonstration of attitudes, behaviors, and dispositions consistent with appropriate responses to critical feedback from the instructor, appropriate interactions and relationships with other students, and adherence to the ACA Code of Ethics.
- Demonstration of dispositions consistent with an inclusive, multicultural, and ethical counseling role in promoting well-being, healthy relationships, academic success, and career mastery;
- Demonstration of effective leadership skills;
- Active engagement in class activities and participate as a group member; and
- Contributions to class discussion displaying critical and creative thinking skills.

(\*\*See the most recent version of the ACA code of ethics and the NCCU Counseling Student Handbook for more on Expected Student Dispositions and Behaviors.)

As your instructor, I do not foresee there being any concerns about professional behaviors; each of you have demonstrated these behaviors, as evidenced by acceptance into the program. If there is a reason for me to have any concern about a student's dispositions and there is a potential for the student to receive a less than ideal evaluation in this area, I will be in contact with that student immediately to address the concern.

#### <u>Respect</u>

- Students are expected to assist in creating and maintaining an environment that is conducive to learning. All members of the learning community will demonstrate such respect by refraining from distracting, discourteous, or harmful behavior.
- Cell phones must be turned off (unless used for group supervision via WebEx) and stowed prior to the start of class. If you are expecting an emergency call, please advise the instructor prior to class. Otherwise I will begin to deduct participation points to discourage distractions and the use of unpermitted electronics.
- Students are expected to practice classroom confidentiality: in other words, whatever is discussed in the classroom is expected to <u>remain</u> in the classroom. Failure to practice classroom confidentiality may result in failure or dismissal from the course.
- Emotional safety is paramount in a class of this nature. Disrespecting another's racial, religious, sexual identity; attacking another's point of view; etc. will not be tolerated.

#### Confidentiality

Much of our class discussion and most of the written work you do for this class will contain information about clients, and sometimes sensitive information about your supervisor and internship site. All of this information is privileged. We share responsibility for maintaining its confidentiality and protecting the privacy of our clients, classmates, host sites, and sometimes supervisors and other professionals.

Guidelines for fulfilling our responsibilities in this regard include the following matters:

- Written materials (e.g. journal entries, special projects, tape critiques, etc.) referring to clients should either refer to them by initials only or by a pseudonym. If the materials are copied and contain the client's name, the name should be blocked out with a black felt tip pen if possible so that you cannot see the name.
- Video and audio recordings of client counseling sessions should be kept secure and should be erased after instructional and supervisory reviews are completed.
- Video and audio recordings should not be sent via email. You will submit them via Google Apps for Education as directed by your university/faculty supervisor.
- Classroom/office doors will be closed when we are discussing cases or viewing videos of actual clients. This includes scheduled and impromptu supervision or consultation meetings.
- Guests such as students from other environments or classes, prospective students, family members, or children may not be brought to class. This means, they may not be in the same room/meeting space with you while you are meeting with your university supervisor.
- Your Case Presentation should be uploaded into Canvas and Taskstream. Any time you mention a client in your project, you should utilize either their initials or a pseudonym.
- All client records are the property of your internship site. No client records or files of information
  from your internship site are to be kept in your personal possession (e.g. your car or home or
  stored on your personal electronic devices) except for the temporary necessity of carrying
  selected copies of information on which identifying information has been removed or thoroughly
  covered.
- Any departure from strict adherence to this must be fully disclosed and agreed to by your site supervisor and your campus supervisor. This includes retaining copies of records belonging to the site. Violations of this policy may have significant legal and ethical consequences and may put the completion of your practicum at risk.
- All written materials from your internship setting (typically copies of case notes and treatment
  plans) should be returned to the files of your internship site after being reviewed by the faculty
  supervisor/instructor and returned to you. If they are not returned to the files of your internship
  site, they are to be destroyed. Under no circumstances are any of these site-based materials to
  remain in your personal possession.

Additionally, we will respect the confidentiality of classmates by maintaining privacy of any disclosures shared within our class (supervision) time. This information should not be shared outside of the classroom environment without permission.

#### Student Liability Insurance Notice:

We have a change in the requirement for professional liability coverage while in Practicum and Internship. Starting summer 2022, students will no longer purchase a blanket policy through the University. Students will need to join either ACA, ASCA, or AMHCA and receive liability coverage through the organization (which should come with membership). Students will need to submit a "Certificate of Insurance" (COI) when they submit their Memorandum of Agreement (MOA).

When you join one of the above organizations, be sure to either download or request a copy of your COI. It is only one of many benefits in joining a professional organization.

- American Counseling Association
- American School Counseling Association
- American Mental Health Counseling Association

## <u>Technical Specifications Related to our Course Supervision</u>

- Individual and group meetings will be held using WebEx videoconferencing software. It is available (for free) in desktop, laptop, tablet, and smartphone formats.
- If you will use a desktop or laptop computer, you can enter a test meeting at any time (to test your equipment): https://www.webex.com/test-meeting.html
- If using a smartphone or tablet, download the Webex app. Search your app store for "WebEx" or Cisco WebEX meetings.
- Connection will require a private, stable, high-speed internet connection. If you will use a

- CON 5372 Syllabus—Spring 2024 smartphone, you will need a strong cell signal.
- Please make sure that you have a microphone and video camera enabled on whatever computer or device that you will use to connect. Video and audio are required. Once you enter the meeting space, you will need to activate or enable both your audio and video.

## Responsibilities and Requirements for Video-based Triadic and Group Supervision

- Each student is responsible for ensuring that they have the software and devices necessary to participate in every supervision meeting.
- Each person (student and instructor) is required to use headphones or earbuds for every supervision meeting. This is important for technical reasons (to reduce audio feedback), but it is also important for confidentiality purposes.
- When participating in supervision, students should be at a location that provides a private, stable, high-speed internet connection.
- When participating in a supervision meeting, the student should be located in a private and closed room (i.e., behind a closed door, just like you were meeting with the instructor in her campus office). You should NOT be located in a public setting, where others may hear the conversation. If at home, you will need to ensure that you have a private and undisturbed environment in which to meet. If your computer is located in a common room, you will need to ensure that you are meeting during a time in which no one else is home. You will be playing recordings of your counseling sessions during individual supervision meetings, and you MUST ensure the confidentiality of your client recordings.
- Turn off (or mute) all telephones, televisions, music players.
- Please treat each supervision meeting as you would if you had an appointment scheduled with your site supervisor at a campus location. The technology that is used to hold our meetings can be a bit deceptive regarding boundaries, because:
  - o you may be located in a familiar and relaxing environment (e.g., your home),
  - o you do not have to travel to a campus or professional location for supervision.
- People have been known to dress very casually (e.g., pajamas), conduct other household chores while meeting for supervision (e.g., washing dishes), or show up late for a scheduled meeting. A good rule to live by: Do not dress in any way or engage in any activities that you wouldn't do if you were physically sitting beside the instructor on campus. You wouldn't wear pajamas and wash dishes at a meeting on campus, would you? You are required to maintain appropriate professional boundaries related to our supervision time. Show up on time for our meetings, dressprofessionally, and stay focused and attentive to our conversation.

#### Emergency Procedures

Any emergencies at your practicum site should be handled according to their policies and with the guidance of your site supervisor. You must report any emergencies and departures from standard procedures to me ASAP (within 24 hours that the incident occurred) via email that does not contain identifying client information or by calling my office at 919-530-5049.

#### Emails

By and large, I will respond to emails within 24 hours during the school week and within 48 hours on the weekends. Emails with questions about assignments due <u>that</u> week should be sent to me at least 48 hours prior to class.

## Taskstream Statement

Foliotek is being replaced with Task Stream. More information will be disseminated about Task Stream as it becomes available. Task Stream is a way the School of Education and the Counselor Education program collects artifacts and evaluate student progress toward meeting educational requirements. Maintaining an electronic portfolio is a REQUIREMENT for continued enrollment as a degree-seeking student in the School of Education at North Carolina Central University. You MUST maintain a Task Stream account while enrolled in school, and you will be required to upload a majority of your assignments to the system. The university will use the information to track data and verify that you have

met competencies of your program of study - but more importantly - this system will serve as your own professional e-portfolio and file storage. You will receive notice if an assignment needs to be uploaded to Taskstream. Please note that some of the assignment names may be different than what appears in Taskstream.

#### VII. UNIVERSITY POLICIES

#### Academic Honesty Policy

North Carolina Central University views academic honesty as a critical value protecting the transmission of knowledge. Academic dishonesty is a serious violation and includes providing/receiving unauthorized assistance with papers, projects, and exams; presenting, as one's own, another's words/ideas without acknowledgement; presenting the same papers/projects for credit in two classes without explicit professor permission; and using undocumented internet information. Academic dishonesty will result in a grade of "F" in the course.

### Statement of Inclusion/Non-Discrimination

North Carolina Central University is committed to the principles of affirmative action and non-discrimination. The University welcomes diversity in its student body, its staff, its faculty, and its administration. The University admits, hires, evaluates, promotes, and rewards on the basis of the needs and relevant performance criteria without regard to race, color, national origin, ethnicity, sex, sexual orientation, gender identity, gender expression, age, disability, genetic information, veteran's status, or religion. It actively promotes diversity and respectfulness of each individual.

## Student Accessibility Services

Students with disabilities (physical, learning, psychological, chronic or temporary medical conditions, etc.) who would like to request reasonable accommodations and services under the Americans with Disabilities Act must register with the Office of Student Accessibility Services (SAS) in Suite 120 in the Student Services Building. Students who are new to SAS or who are requesting new accommodations should contact SAS at (919) 530-6325 or SAS@nccu.edu to discuss the programs and services offered by SAS. Students who are already registered with SAS and who would like to maintain their accommodations must renew previously granted accommodate by visiting the SAS website at <a href="https://www.nccu.edu/SAS">www.nccu.edu/SAS</a> and logging into Eagle Accommodate. Students are expected to renew previously granted accommodations at the beginning of each semester, preferably during the first two (2) weeks of class. Reasonable accommodations can be requested at any time throughout the semester; however, they will not be effective retroactively. Students are strongly encouraged to contact their professors to discuss the testing and academic accommodations that they anticipate needing for each class.

Students identifying as pregnant or other pregnancy-related conditions who would like to request reasonable accommodations and services under Title IX must register with the Office of Student Accessibility Services.

## Confidentiality and Mandatory Reporting

All forms of discrimination based on sex, including sexual misconduct, sexual assault, dating violence, domestic violence, and stalking offenses, are prohibited under NCCU's Sexual Misconduct Policy (POL 01.04.4). NCCU faculty and instructors are considered to be *responsible employees* and are required to report information regarding sexual misconduct to the University's Title IX Coordinator. The Sexual Misconduct Policy can be accessed through NCCU's Policies, Rules and Regulations website at www.nccu.edu/policies/retrieve.cfm?id=450. Any individual may report a violation of the Sexual Misconduct Policy (including a third-party or anonymous report) by contacting the Title IX Coordinator at (919) 530-7944 or TitleIX@nccu.edu, or submitting the online form through https://cm.maxient.com/reportingform.php?NCCentralUniv&layout\_id=15.

## Other Campus Programs, Services, Activities, and Resources

Other campus resources to support NCCU students include:

■ Student Advocacy Coordinator. The Student Advocacy Coordinator is available to assist students in navigating unexpected life events (e.g. short-term illness/injury, loss of a loved one, personal crises) and guide them to the appropriate University or community resources. Students may also

- receive assistance with resolving some emergency financial concerns; understanding NCCU policies, rules and regulations; or general problem-solving strategies. Contact Information: Student Services Building, Suite 236, (919) 530-7492, studentadvocacy@nccu.edu.
- Counseling Center. The NCCU Counseling Center is staffed by licensed psychologists and mental health professionals who provide individual and group counseling, crisis intervention, substance abuse prevention and intervention, anger management, and other services. The Counseling Center also provides confidential resources for students reporting a violation of NCCU's Sexual Misconduct Policy. Contact Information: Student Health Building, 2<sup>nd</sup> Floor, (919) 530-7646, counseling@nccu.edu.
- University Police Department. The University Police Department ensures that students, faculty and staff have a safe and secure environment in which they can live, learn, and work. The Department provides a full range of police services, including investigating all crimes committed in and around its jurisdiction, making arrests, providing crime prevention/community programs, enforcing parking regulations and traffic laws, and maintaining crowd control for campus special events. Contact Information: 2010 Fayetteville Street, (919) 530-6106, nccupdinfo@nccu.edu.

#### VIII. COURSE COMPONENTS AND ASSIGNMENTS

\*See the course schedule for due dates

- 1. PARTICIPATION includes attendance and quality of engagement for the below activities.
  - a. COUNSELING EXPERIENCE A total of 100 hours of counseling experience (indirect and direct hours) at a site (CACREP 4.Q). Forty clock hours of your time must be spent in direct face-to-face service with your clients (CACREP 4.R). The remaining sixty hourscan be obtained through indirect service, including but not limited to preparing for sessions, writing case notes, attending site meetings, case consultations, observing sessions, and scheduling appointments. It is okay to have more direct hours than required (over 40). If this happens, you can count those towards your total 100 (in essence they can stand in for indirect hours). This is the meat and potatoes of practicum!
  - b. SITE SUPERVISION You are expected to meet with your site supervisor regularly. Your site supervisor will prepare formative and summative evaluations of your work. Please request evaluations early so they may be scheduled/prepared in advance of the due dates. Site supervisors may complete the printed copy of the evaluation or the online version (when it is available) at <a href="http://www.nccucounseling.com/supervisors/">http://www.nccucounseling.com/supervisors/</a> The faculty supervisor will use the site supervisor's final evaluation as an element of the overall final evaluation by the faculty supervisor.
  - c. GROUP UNIVERSITY SUPERVISION MEETINGS Weekly one and one half (1.5) hour meetings with your university supervisor for group supervision (CACREP 4.T), heldonline via WebEx meeting from 5:00-6:30 pm on Tuesdays (see schedule below). Duringthese meetings, you will discuss your practicum site progress, class readings, and present audio recordings for group review. You must complete the assigned readings and be prepared to discuss them at our group meetings. \*Missed meetings can result in failure ofthe course
  - d. TRIADIC UNIVERSITY SUPERVISION MEETINGS Students must meet weekly for at least one hour of triadic supervision (CACREP 4.S). This meeting time will be arranged within the first week of classes and will take place using Webex meeting. During these meetings, you will discuss client cases in more detail (guided by your session review forms), listen to audio recordings, and receive personalized supervision. \*Missed meetings can result in failure of the course

#### 2. PAPERWORK AND RECORDINGS

- a. HOUR LOG You will maintain a record of your hours at your site using the electronic form provided by the instructor. You will bring this form to each triadic supervision session in order to verify progress in your hours and attendance. A completed hour log signed and dated by your site supervisor is due in Canvas every Sunday by 11:59 p.m. Be sure that you are up to date on your hour log and alert the instructor of any issues reaching the required hours at your site.
  - Students must have completed hour logs available weekly during triadic.
  - Final hours logs must be uploaded to Canvas by end of MOA (dated 4/22/24).
  - Weekly logs are worth approximately 1 point per week.
- b. CONSENT TO RECORD You must request permission to record all direct client care. This is required. Although there is no assigned point value in this course, failure to request consent to record direct client care will result in failure of the course. You must solicit and maintain documentation for each client's (or their parent/guardian's) consent or refusal of consent to recording sessions. Students are expected to consult with their site supervisor about recording policies at their field site. For sites that do not have an established recording policy or consent form, students may utilize the Permission to Record form prepared by the NCCU Counselor Education Program. Signed recording consent (or refusal) forms are to be stored securely at your field site.
- c. SESSION REVIEW FORMS AND RECORDINGS In preparation for triadic supervision, you will submit a minimum of 6 tape review forms with their corresponding tape throughout the semester in which you critique and evaluate a counseling session. Use the form in Appendix A. Due dates for these forms will be discussed in triadic. You are required to upload this completed form and the corresponding recording to your Google Drive folder at least 24hours prior to your scheduled time for triadic. Do not upload your recording to Canvas. In triadic we will listen to a 10-15-minute segment of the tape you have selected and reviewed, to analyze collectively. You are required to have already listened to the entire tape on your own and analyzed it in great detail.
- d. RECORDINGS You are charged with recording <u>all</u> client sessions in which the client has provided their consent to be recorded. It is important to capture as much of your work on tape as possible because this will allow you to review your work regularly and to seek supervision with "raw data" to consult. Exceptions may include spontaneous interactions or crises where it could be inappropriate or disrupt the flow of the meeting to begin recording. Upload all recordings to the shared Google Drive folder within 24 hours of making the recording and delete the file from your personal device. Note that as your university supervisor, I can request additional recordings in excess of those submitted for triadic.

#### 3. PROJECTS AND REFLECTIONS

- a. GOAL STATEMENT In a statement of 3-5 goals for the semester you will consider what you hope to gain throughout practicum in the following areas: counseling skill (e.g., more use of immediacy, more reflections of feeling, fewer close-ended questions),conceptualization skills, self-awareness, use of theory or interventions, multicultural development, knowledge about client population or presenting concern, etc. For each listed goal, please be descriptive- what specifically are you aiming for? How will we know you have attained it? What will be different?
  - i. The goal statement is due January 16, 2024.

- b. COUNSELING CASE NOTES Submit two thorough case notes (de-identified and consistent with confidentiality standards) in the formats included in Appendix C (SOAP and DART) and described in your week 3 reading. Use two different sessions, with the same or two different clients. After writing the notes, respond to each reflection question with 3-5 sentences. Upload a single Word document with your two case notes and responses to the reflection questions. The due date is reflected in the course schedule.
  - i. This assignment is due February 20, 2024.
- c. CASE PRESENTATION Each student will present at least one 15-minute tape for class critique in group supervision. You will also submit a write-up of contextual information of the case, apply a theory (of your choice) to the client, and develop a plan for what you might do with this client in the future. Appendix B contains the complete outline for you to follow. The case write-up and recording are due in Canvas 48 hours before your scheduled presentation time. As always, be sure to document your client's consent to be taped and have this stored at your site. You must base this presentation on a tape that you have not submitted for review in triadic.
  - i. Case Presentations are due as scheduled.
- d. BRIDGING RESEARCH AND PRACTICE Applying research in counseling improves the services we provide to clients. For this assignment you are required to locate and read one scholarly journal article related to a client population, presenting concern you have encountered, or a relevant counseling intervention. To find articles, use one of the research databases available through the NCCU Library (<a href="http://web.nccu.edu/shepardlibrary/">http://web.nccu.edu/shepardlibrary/</a>). I recommend using PSYCINFO or Proquest Central. You will then develop a 1-page handout with (a) key takeaways from the article (just the highlights!) and (b) a brief description of how you incorporated this into your counseling. You will upload this handout to the designated Canvas discussion board by the due date. You are then required to read through your peers' handouts on Canvas, making notes about the insights that are relevant to your work for discussionin class.
  - i. This assignment is due April 2, 2024.
- e. FINAL GOALS REFLECTION Submit a 2- page reflection on your progress towards your goals, throughout the semester as well as any revisions or additions you would like to make to your goals as you move into internship. This is due at the end of the semester in Canvas.
  - i. This assignment is due April 16, 2024.

#### 4. EVALUATIONS

- a. MIDTERM EVALUATION This evaluation is to be completed by your site supervisor and submitted at the midterm of the semester. The form is located on Canvas (Content tab, Forms folder). Points are determined by on time submission as well as the content of the evaluation. The Site Supervisor Midterm (CSDAT) Evaluation is due March 3, 2024.
- b. FINAL EVALUATION Similar to the midterm evaluation, this form is to be completed by your site supervisor and submitted at the end of the semester. You can find this form on Canvas as well (Content tab, Forms folder). Points are determined by on time submission as wellas the content of the evaluation. The Site Supervisor Final (CSDAT) Evaluation is due April 16, 2024.
- c. FACULTY SUPERVISOR EVALUATION This evaluation completed by the university supervisor will also contribute to your overall assessment of skills, disposition, strengths, and areas for growth. The form used will be the same as your final evaluation by your site supervisor. Note: Significant issues relating to professional disposition can result in failure of the course. These will be brought to your attention in a timely manner in order to allow for prompt reflectionand correction. The Faculty Supervisor evaluation is ongoing.

# IX. KEY PERFORMANCE INDICATORS: COUNSELOR EDUCATION PROGRAM ASSESSMENT PLAN

As part of the overall assessment plan for the Counselor Education program, designated courses have specific Key Performance Indicators (KPIs) that are connected to accreditation standards. Practicum has 6 KPIs which are listed below. The assignment that measures each standard is listed beside it. The instructor will record the final grade for each assignment in Taskstream which is a portal for recording grades. If the student does not meet the grade standard which will be clearly communicated when the assignment is introduced, the student will be asked to repeat the assignment.

- KPI 1: Students will understand the role and professional identity as a counselor and have knowledge of the ethical codes to which counselors adhere: *CSDAT*
- KPI 2: Students will demonstrate ethical practice and ethical decision-making in courses and in counseling practice. *CSDAT*
- KPI 3: Students will demonstrate knowledge of theories and models of multicultural counseling including Multicultural and Social Justice Counseling Competencies: *Case Presentation*
- KPI 4: Students will understand group counseling methods, including group counselor orientations and behaviors, appropriate selection criteria and methods, and methods of evaluation of effectiveness:. *CSDAT* KPI 5: Students will understand the importance of evidence-based practice and critique research to inform counseling practice. *Building Research to Practice assignment*
- KPI 6: Students will understand psychopathology as well as principles, models, and documentation formats of biopsychosocial case conceptualization and treatment planning. *Case Presentation*

#### X. COURSE EVALUATION

<b>Course Component</b>	Assignment	<b>Due Date</b>	Points
1. Participation and	Attendance at site and supervision sessions	Ongoing	100
dispositions	Engagement in supervision sessions (e.g., contributing to discussions, completing readings, offering feedback) and dispositions (personal and professional behaviors and attitudes.	Ongoing	100
2. Paperwork and	Hour log (Due every Sunday at 11:59 p.m.)	Weekly	15
recordings	Session review forms + recording (6 x 10 points each)	Ongoing	60
3. Projects and	Goal Statement	1/16	25
reflections	Bridging Research and Practice	4/2	25
	Case Presentation + recording (not recycle from triadic)	Due: as designated	125
	Counseling Case Notes (one DART and one SOAP)	2/20	25
	Final Goals Reflection	4/16	25
4. Evaluations	Midterm Evaluation (CSDAT), site supervisor	3/3	50
	Final Evaluation (CSDAT) site supervisor	4/16	50
	Evaluation (CSDAT) university supervisor	Ongoing	100
	T	OTAL	700

## **Grading Scale:**

	8
A	630-700
В	560-629
C	490-559
F	< 490

# **Course Schedule**

Date	Format	Focus / Readings and Assignments
<b>Week 1</b> Jan. 8-Jan. 14	Group Supervision Tuesday 5-6:30pm	Topic: Supervision Getting started Introductions Purpose of supervision Review syllabus and case presentation sign up. Review Canvas Discuss learning goals Verify that MOA and Liability Insurance are completed
		Readings due: Review the ACA Code of Ethics  Due: Weekly log by 1/14 @ 11:59 p.m.
Week 2 Jan. 15-Jan. 21	Group Supervision Tuesday 5-6:30pm  Friday (pending) Site Supervisor Orientation at 3pm via Webex link provided to supervisors	Topic: Suicide Assessment and Intervention  Readings: McGlothlin, 2008 (Suicide Assessment); Myer & Cogdal (2007) Crisis Intervention Safety Plan  Due Jan. 16: Goal Statement
		Due: Weekly log by 1/21 @ 11:59 p.m.  Jan. 22– Drop/ Add Period Ends @ 4:00 p.m.
Week 3 Jan. 22-Jan. 28	Triadic (as scheduled) Group Supervision Tuesday 5-6:30pm	Topic: Case Notes  Readings: Zhang & Parsons, 2016 (Case notes) Cameron & Turtle-Song (2002)
	Triadic (as scheduled)	Due: Weekly log by 1/28 @ 11:59 p.m.  Due: Recording 1
Week 4 Jan. 29-Feb. 4	Group Tuesday 5-6:30pm	Topic: Broaching  Readings: Day-Vines et al., 2020; Baynes & Branco, 2018(Broaching) Ratts et al., 2016 (Multicultural Social Justice Counseling Competencies)
	Triadic (as scheduled)	<b>Due:</b> Weekly log by 2/4 @ 11:59 p.m. Feb 2 Early warning progress reports due in Banner by 5 pm.
Week 5 Feb.5-Feb. 11	Group Supervision Tuesday 5-6:30pm	Topic: Assessment & Case Conceptualization  Readings: Scott, Boylan, & Jungers, 2015 Sperry & Sperry, 2020  Due: Weekly log by 2/11 @ 11:59 p.m.  Feb 9th- Last day to withdraw from university with a prorated tuition and fee adjustment; Last day to file for May graduation
	Triadic (as scheduled)	Due: Recording 2

	Spring 202	ı
	Croup Supervision	<b>Topic:</b> Goal Setting & Treatment Planning
	Group Supervision Tuesday 5-6:30pm	D. I'
Week 6	Tuesday 5-0.30pm	Readings:
Feb.12-Feb. 18		McNichols, et al., 2016 (Goal setting)
		Gehart Ch. 3 (Treatment planning)
		<b>Due:</b> Weekly log by 2/18 @ 11:59 p.m.
	Triadic (as scheduled)	Duck weekly log by 2/10 (b) 11.65 p.m.
		Topic: Building Rapport
Week 7	Group Supervision	
Feb.19-Feb. 25	Tuesday 5-6:30pm	Readings: Othmer & Othmer, 1994 (Building rapport
		<b>Due:</b> Weekly log by 2/25 @ 11:59 p.m.
		<b>Due Feb. 20:</b> Counseling Case Notes
		Midterm progress reports due in Banner by 4 pm.
	Triadic (as scheduled)	Due: Recording 3
	, ,	Topic: Feedback and Becoming a Better Counselor
Week 8	Group Supervision	Listen to:
Feb.26-Mar 3	Tuesday 5-6:30pm	Podcast episode from <i>The Thoughtful Counselor</i>
1 60.20 Wai 5		titled "Common Factors, Feedback, and How to
		Become a Better Therapist: A Conversation with
		Barry Duncan"
		https://www.scribd.com/podcast/418986869/EP6-
		Common-Factors-Feedback-and-How-to-Become-a-
		Better-Therapist-A-Conversation-with-Barry-Duncan-
		A-conversation-with-Dr-Barry-Duncan-co-edito
		<b>Due:</b> Weekly log by 3//3 @ 11:59 p.m.
		<b>Due March. 3rd:</b> Midterm site supervisor evaluation (CSDAT) submitted via Canvas
	Triadic (as scheduled)	
	Crown Supervision	Topic: Termination
Week 9	Group Supervision Tuesday 5-6:30pm	
Mar 4-Mar 10	ruesday 5 0.50pm	Readings: Hutchinson, 2007 (Termination)
		<b>Due:</b> Weekly log by 3/10 @ 11:59 p.m.
	Triedia (as sahadulad)	Due: Recording 4
	Triadic (as scheduled)  Spring Break- Mar. 11-15	
<b>Week 10</b> Mar 11- Mar 17	Spring Break- Mar. 11-15	No Supervision (group or triadic)
		<b>Due:</b> Weekly log by 3/17 @ 11:59 p.m.
		Topic: Group Work
Week 11	Group Supervision Tuesday 5-6:30pm	Readings: Yildirim, 2012; Gladding, 1994 (Group Work)
Mar 18- Mar 24		<b>Due:</b> Weekly log by 3/24 @ 11:59 p.m.
		Case Presentation(s)
	Triadic (as scheduled)	
	(32 23 33 34 34 34 34 34 34 34 34 34 34 34 34	
West-12		<b>Topic:</b> Expressive arts and creativity in counseling
Week 12 Mar 25- Mar 31	<b>Group Supervision</b>	Readings: Rosen & Atkins, 2014; Washington, 2018 (Hip-Hop
1v1a1 23- 1v1af 31	Tuesday 5-6:30pm	Culture & Rap Music into Social Justice Counseling with Black
	_	Males); Review- Bradley et al., 2009 (Handout with activities)

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	Triadic (as scheduled)	Due: Weekly log by 3/31 @ 11:59 p.m.  April 4th- Last day for graduate students to withdraw from a class with a WC grade or from the university with a W grade.  Due: Recording 5
Week 13 Apr. 1- Apr. 7	Group Supervision Tuesday 5-6:30pm	Topic: Wellness and burnout  Readings: Lawson & Myers, 2011 (Wellness and burnout)  Due Apr. 2: Bridging Research and Practice Handout uploaded to Canvas discussion  Due: Weekly log by 4/7 @ 11:59 p.m.
	Triadic (as scheduled)	Due: Recording 6
Week 14 Apr. 8- Apr. 14	Group Supervision Tuesday 5-6:30pm  Triadic (as scheduled)	Topic: Research Bridging Research and Practice: Present & Discuss in Class  Due: Weekly log by 4/14 @ 11:59 p.m.
	Triadic (as scheduled)	
Week 15 Apr. 15- Apr. 21	Group Supervision Tuesday 5-6:30pm	Wrapping up!  Due Apr. 16: Final Goals Reflection  Due Apr 16: Final Site Supervisor Evaluation (CSDAT)  Due: Weekly log by 4/21 @ 11:59 p.m.  Due Apr. 22: Aggregate Final Log (end of MOA - 4/22) Weekly
		hourly log
	Individual conference with instructor to be scheduled	Dr. Montague will provide Counseling Skills & Dispositions Assessment Tool Final Review.

<sup>\*</sup>April 26 final grades for graduating students due in Banner by 5 pm; May 3 All grades for non-graduate students due in Banner by 5 pm

\*\*Schedule is tentative and subject to change at any time.\*\*

Student Name: \_\_\_\_\_ Tape Session number \_\_\_\_\_

Please rate yourself on a scale of 1 to 5 in the following areas using this rating system:

## **Appendix A: Session Review Form**

## North Carolina Central University Counselor Education Program Session Review Form Practicum

I reaso rate journers on a seaso of recommendation with around around the rating of seasons.
1-The skill was not demonstrated and should have been present in the session.
2-The skill was used minimally or not demonstrated accurately.
3-The skill was demonstrated adequately.
4-The skill was demonstrated well.
5-The skill was demonstrated very well and provided value to the session.
Give <b>ONLY ONE</b> number for each skill and list examples of the skill used.

**Note:** You might not demonstrate each of the below skills in every tape so there may be skills that will not be rated. Please put N/A if the skill was not necessary in the session.

Counseling Process: Stage of the Session	Skill	Rating	Examples/ Comments
Stage 1: The Therapeutic Relationship	Developing rapport, greeting, structuring the session		
	Self-Disclosure		
Stage 2: Invitational Skills	Attending Behavior (Visual, vocal, verbal tracking, body language, nonverbal matching)		
	Encouragers ("nodding, "uh huh"; key word encouragers)		
	Open-ended Questions		
	Broaching		

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Stage 3: Reflecting Skills	Paraphrasing	
	Deflection of feelings	
	Reflection of feelings	
	Reflection of meaning	
Stage 4: Advanced		
Reflecting Skills		
	Summarizing	
	Reframing	
	Renaming	
Stage 5: Challenging	Feedback	
Skills		
	Empathic Confrontation	
	T 1'	
	Immediacy	
Stage 6: Assessment and		
Goal Setting	Appropriate Closed Questions	
<b>s</b>	-411 (	
	Goal setting	
	Goal setting	
	Stratagies/Tooks: (:	
	Strategies/Techniques (i.e. role play, relaxation, coping skills building,	
		l l
Stage 7: Change Techniques/ Theory	nsychoeducation)	
Stage /: Change Techniques/ Theory informed strategies	psychoeducation)	

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	Stage 8: Concluding the session	Follow-up and support (looking ahead to the next session and what to work on until that time)								
		Assigning homework								
	Rating form adapted from Yo	ung Learning The Art of Helping (7th edition)								
Pleas	se answer the questions below.									
1	1.) What did you do to prepare	e for your session?								
2.) Identify key themes of the session.										
3.) Comment on how you helped the client focus and your management of time in the session.										
2	4.) Comment on any intentional use of silence in the session.									
5.) What theoretical orientation(s) did you use in this session? Why did you work from that theory? What is the evidence that you worked from that theory?										
(	6.) What areas of challenge and improvement were needed in this session and what were areas of strength?									
<u> </u>	7.) What multicultural and environmental factors were evident in the session and how did you work with those?									
8	8.) What are your plans for future sessions (s) with this student/client?									
(	What would you like to dis	scuss about this session in supervision? Be spe	ecific!							

#### **Appendix B: Case Presentation**

#### **Guidelines for Case Presentations**

In preparing for your presentation, you should select a client with whom you are having some difficulty. Prior to our meeting, you should organize information about your client and your experiences with them. Prepare a typed summary of the information outlined below to distribute to the group at the time of the presentation. You will then play a 15–20-minute clip of your choosing. Your introduction to the case (referring to your typed summary and addressing any peer questions) should last no more than 10 minutes. This leaves the majority of the time for feedback and comments from your peers and supervisor. Your case presentation should include the following information:

## 1. Client Demographics

a. Age, gender, race/ethnic background, sexual orientation, immigration status, language, religious affiliation, disability, educational/academic/vocational status, physical appearance, interpersonal style, etc.

## 2. Presenting Problem

a. Why is the client presenting for counseling? Why now? Is the presenting problem described by client the same as what you see as the presenting problem? How has the presenting problem developed/changed over time? How is it manifesting now?

## 3. History of significant events

- a. Medical and health history
- b. Social, interpersonal history
- c. Education, vocational history
- d. Family background
- e. Previous counseling experience
- f. Trauma experiences
- g. Multicultural and Social Justice considerations (MSJCCs) and impact on counseling relationship
- h. Any notable situational factors

## 4. Conceptualization

- a. Working hypotheses for DSM Diagnosis (if applicable)
  - i. Including previous client diagnoses
  - ii. Documented learning or physical disabilities
- b. Conceptualization of client
  - i. Apply a theory of your choice to describe your client's situation (in at least four sentences)
  - ii. Describe relevant cultural variables, their impact on client's strengths, access to resources, and beliefs/values/worldview. Discuss your match/mismatch with the client in terms of these cultural variables.
  - iii. Identify developmental stages/concerns of the client
  - iv. Assess client's level of overall wellness

## 5. Course of Counseling

- a. Initial goals, plan, treatment strategies
- b. Progress to present (including how many sessions you have had)
- c. What have you done that has worked? That has not worked?
- d. Relationship
  - i. How do *you* feel when with this client? What emotions, thoughts, impulses come up for you in working with this client?
  - ii. How do you think your client sees you? How do you think your client experiences you?
  - iii. What are your expectations of one another in the counseling process?
  - iv. Metaphor for relationship?

## 6. Current difficulties, blocks, needs from group

- a. What aspect of the clip would you like the group to focus on?
- b. Particular difficulties you are having with this case?

## **Appendix C: Case Note Formats**

COAD Mata

	SUF	Ar Note
Counselor	Session #	Date of Session
Brief Client Description:		
Subjective (client's conceptualization	on of the problem/iss	sues):
Objective (counselor's observations	of client behaviors	during session):
Assessment (counselor's assessmen	t of themes and patt	erns, application of theory):
Plans (for client and counselor in be	etween sessions and	in continuing sessions):
	DAI	RT Note
Counselor	Session # ]	Date of Session
Brief Client Description:		
Description (details of the client and	d client situation):	
Assessment (counselor observations	s and conceptualizat	tion):
Response (how counselor intervene	ed and how client wa	as impacted):
Treatment (next steps, including "h	omework," upcomii	ng session date/time and plan, referrals, etc.):

# **Reflection questions**

- 1. Which note format did you prefer to use? Why?
- 2. Keeping case notes requires counselors to balance including important information without being overly specific or detailed. In essence, you are required to filter in the most salient information, report it in a concise and professional manner, while filtering out "fluff." Give an example of how you grappled with which information to include in the above notes. Did you filter it *in* or *out*? How did you arrive at that decision?
- 3. Which theory(ies) did you rely on to write your case notes? Where are they visible within the note (e.g., terminology or interventions used)?

# **APPENDIX D: Supervised Practicum Checklist**

All items must be complete in their entirety by the scheduled submission dates in order to successfully complete the practicum course. This checklist is provided for your reference.

				Req	uired F	orm	s/Documen	nts	
	Lia	bility Ins	surance						
	MC								
			/Recordi	ng Consent For	m				
				Disclosure State					
			ekly Log						
			Final Log						
				of Placement (or	nline)				
				ication Form					
				Couns	eling Pr	racti	ce/Prepara	ation	
	Com	plete at l	east 100	Total Hours		Cc	omplete at lo	east 40 Direct Hours	
			Subn	nit 6 recordings	with tap	e rev	views throu	ghout the semester	
				•				_	
				#4	#5_		#3 #6		
			Subm	nit at least 1 Cas	se Presen	ntatic	n with writ	ten Case Summary	
					#1				
				Scheduled Su	ıpervisio	on N	Ieetings &	Evaluation	
Indivi	dual/Tri	adic Sup	ervision						
			ning Goa						
	We	ekly Tri	adic Sup	ervision					
			Reflecti						
	Site	e Visit							
	Cas	se Notes	Assignn	nent					
Site S	upervisi	on							
	_		valuation	by Site Superv	isor				
				Site Supervisor					
			-	ith Site Supervi					
Groun	Superv	icion							
1/9	1/16	1/23	1/30	2/6					
2/13	2/20	2/27	3/5	3/19					
3/26	4/2	4/9	4/16	4/23					